

SECTION XII. LOCAL TELEPHONE SERVICE

A. Introduction

This Section sets forth the specific Rules, Regulations and Rates Applicable to the FPB Local Telephone Service. This includes the Specific Terms and Conditions, which the Subscriber/Customer will abide by, based on the Subscriber signing the Master Application Service Agreement, Letter of Authorization, and/or use of service.

B. General Description of Local Telephone Service (To Be Developed)

C. Specific Terms and Conditions

1. Liabilities of the Plant Board

The Plant Board's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

1.2 The Plant Board shall not be liable for claim or loss, expense or Damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under this tariff, if caused by any person or entity other than the Plant Board, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Plant Board's direct control.

1.3 The Plant Board shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename, or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other

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injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Plant Board under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Plant Board, if not directly caused by negligence of the Plant Board.

- 1.4 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Plant Board.**
- 1.5 The Plant Board shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of Plant Board's negligence.**
- 2. Other Terms & Conditions are being developed.**

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	<u>Maximum</u>	<u>Current</u>
D. Residential Service		
1. <u>Basic Service</u>		
(a) Main Residential Line	\$ 14.37	\$ 13.25
2. <u>Optional Services</u>		
(a) Each Additional Residential Line	\$ 14.37	\$ 13.25
(b) <u>Most Popular Products (Per Line):</u>		
(1) Extended 502 Calling Area (Covers calls to the 502 Area Codes in Kentucky and Within the Louisville Lata)	\$ 12.00	\$ 12.00
(2) Call Return *69	\$ 4.40	\$ 3.50
(3) Three Way Calling	\$ 3.60	\$ 2.75
(4) Repeat Dialing *66	\$ 4.20	\$ 3.25
(5) Call Waiting with *70 Deactivate Feature	\$ 4.40	\$ 3.00
(6) Call Waiting Deluxe (With Caller ID)	\$ 6.00	\$ 5.00
(c) <u>Caller ID Products (Per Line):</u>		
(1) Caller ID Deluxe (With Name and Number Delivery and Anonymous Call Rejection)	\$ 7.50	\$ 5.00
(2) Caller ID (With Name and Number Delivery)	\$ 7.00	\$ 4.00
(3) Caller ID Blocking		\$ -0-
(d) <u>Voice Mail Products (Per Line):</u>		
(1) Voice Mail (With Message Waiting Audible/Visual Indicator)	\$ 4.50	\$ 3.50
(2) Voice Mail with Sub Mailboxes	\$ 6.50	\$ 5.00
(e) <u>Call Forwarding (Per Line):</u>		
(1) Call Forwarding Deluxe *72, *73 (Universal, Remote Access, Busy and No Answer)	\$ 4.00	\$ 4.00
(2) Call Forwarding Universal	\$ 3.00	\$ 3.00

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	<u>Maximum</u>	<u>Current</u>
(f). <u>Other Optional Features (Per Line):</u>		
Teen Ring – 1 Add'l Distinctive Ring	\$ 3.95	\$ 3.00
Teen Ring – 2 Add'l Distinctive Rings	\$ 5.95	\$ 1.75
Call Tracing *57	\$ 4.20	\$ 3.25
Selective Call Acceptance *64	\$ 4.20	\$ 2.00
Anonymous Call Rejection	\$ 3.30	\$ 2.50
*77 – Activate, *87 - Deactivate		
Speed Call 8 Numbers *74	\$ 3.60	\$ 2.75
Speed Call 30 Numbers *75	\$ 4.10	\$ 3.25
Speed Call 50 Numbers *75	\$ 6.00	\$ 3.75
Selective Call Rejection *80	\$ 2.00	\$ 2.00
Unlisted Number (Not in Directory (Optional)	\$ 1.85	\$ 1.85
Unpublished Number (Both Unlisted in Directory and Directory Assistance (Optional)	\$ 4.00	\$ 4.00
Additional Listing (each)		\$ 1.20
3. <u>Usage Services:</u>		
(a) Directory Assistance (Per Call)	\$.95	\$.75
(b) Directory Assistance with Call Completion (Per Call)	\$ 1.00	\$ 1.00
(c) Operator Assistance (Per Minute):		
(1) Automated	\$ 1.20	\$.75
(2) Manual	\$ 2.25	\$ 1.50
4. <u>Other Recurring Charges:</u>		
(a) Inside Wiring Maintenance Plan (Optional) (May not be available to rental property)	\$ 4.00	\$ 3.00
(b) FCC Access Charge (Per Line) (Not Optional)	\$ 5.00	\$ 5.00
5. <u>Packages</u>		
(a) Value Pack Features (Per Line)	\$ 33.50	\$ 18.00

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	<u>Maximum</u>	<u>Current</u>
<u>Package Includes:</u>		
(Does Not Include Line Charge)		
Call Return		
Three-Way Calling		
Repeat Dialing		
Call Waiting (with *70 deactivate feature)		
Caller ID Deluxe		
Call Forward Deluxe (*72, *73 Universal, Remote Access, Busy, No Answer)		
Call Tracing (*57)		
Selective Call Rejection (*80)		
Selective Call Acceptance		
Speed Call 30 Numbers		
(b) <u>Four Pack Features (Per Line)</u>	\$ 16.25	\$ 10.00

Call Waiting Deluxe
 Caller ID Deluxe
 Call Forwarding (Universal)
 Three Way Calling

6. Other Non Recurring Charges*:

(a) Service Activation Charge
 (Service Drop 300' or Less)

(1) Basic Telephone Service Line (One Line and/or One Jack Connected)	\$ 30.00	\$ 30.00
(2) Each Additional Line	\$ -0-	\$ -0-

(b) Porting # Charge (Per Account) **\$ 15.00**

***Service Activation Charge** (Service Activation Charge may be Waived for Special Promotion or less because of the \$50 cap on all Service Activation for all other Cable and Modem Services to be installed on the same day)

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	<u>Maximum</u>	<u>Current</u>
(c) Additional Charge-Underground Drops		
(1) Plant Board Plowed in Drop:		
(a) 0 - 150 Feet Drop	\$ 35.00	\$ 35.00
(b) 151 Feet - 300 Feet Drop	\$ 45.00	\$ 45.00
(d) Inside-Wiring-Network Installation Charges:		
(1) Prewire (Per Outlet):		
(a) Single Family Dwelling	\$ 21.00	\$ 21.00
(b) Duplex (One-Story)	\$ 44.00	\$ 44.00
(c) Duplex (Two-Story)	\$ 54.00	\$ 54.00
(d) Four Plex	\$ 56.00	\$ 56.00
(e) Eight Plex	\$ 42.00	\$ 42.00
(f) Twelve Plex	\$ 36.00	\$ 36.00
(g) Over Twelve Plex	\$ 45.00	\$ 45.00
(2) Postwire (Per Jack):		
(a) Single Family Dwelling	\$ 31.00	\$ 31.00
(b) Duplex (One-Story)	\$ 54.00	\$ 54.00
(c) Duplex (Two-Story)	\$ 64.00	\$ 64.00
(d) Four Plex	\$ 66.00	\$ 66.00
(e) Eight Plex	\$ 52.00	\$ 52.00
(f) Twelve Plex	\$ 46.00	\$ 46.00
(g) Over Twelve Plex	\$ 55.00	\$ 55.00
(Wall & Attic Fishing of Cable is customer's responsibility and not covered by this charge)		
(e) Installation of Switch Features	\$ 15.00	\$ -0-
(*Applies per line)		
(f) Call Tracing Delivery Reports (Per Report)	\$ 30.00	\$ 30.00

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	<u>Maximum</u>	<u>Current</u>
(g) Premise Work		
	Time and Materials Include: (\$30 per hour plus material – one hour minimum. \$7.50 per 15 minute increments)	
(h) PIC Change (Applies only to FPB Local Phone Customers who Switch to a Long Distance Provider Other than FPB – (No charge if they switch to FPB Long Distance).	\$ 5.00	\$ 5.00

E. Discretion to Adjust Residential Telephone Rates:

Staff has the discretion to discount telephone rates and charges based on service promotion, packaging, or changing market conditions.

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	<u>Maximum</u>	<u>Current</u>
F. Small Business Service (Applies to Businesses with 9 or Less Lines)		
1. <u>Basic Service</u>		
(Same Rate whether two-way, inward or outward line)		
(a) Main Business Line	\$ 35.90	\$ 21.45
(Includes Call Tracing *57 for Governmental Customers)		
2. <u>Optional Services (Reoccurring Monthly Charges)</u>		
(a) <u>Ala Carte Service:</u>		
(1) Additional Lines:		
(Same Rate whether two-way, inward or outward line)		
(i) Additional Business Line:	\$ 35.90	\$ 21.45
<u>Most Popular Products (Per Line):</u>		
Call Return *69	\$ 5.20	\$ 3.50
Three Way Calling	\$ 6.00	\$ 4.75
Repeat Dialing *66	\$ 4.95	\$ 4.00
Call Waiting	\$ 4.40	\$ 3.50
Call Tracing *57	\$ 5.50	\$ 5.25
Hunting (series completion)	\$ 10.50	\$ 8.00
<u>Caller ID Products (Per Line):</u>		
Caller ID with Number Delivery	\$ 9.05	\$ 7.00
Caller ID with Name and Number Delivery	\$ 10.00	\$ 8.00
Call ID Deluxe (Name and Number, Anonymous Call Rejection)	\$ 11.00	\$ 9.00
Caller ID Blocking	\$ -0-	\$ -0-

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	<u>Maximum</u>	<u>Current</u>
<u>Voice Mail Products (Per Line):</u>		
Voice Mail (with Message Waiting Indicator Audible/Visual)	\$ 7.95	\$ 5.00
Voice Mail with Sub Mailboxes	\$ 8.50	\$ 7.00
<u>Call Forwarding (Per Line) :</u>		
Call Forwarding Deluxe *72, *73 (Universal, Remote Access, Busy, No Answer)	\$ 9.35	\$ 7.00
Call Forwarding Universal	\$ 3.85	\$ 3.00
Call Forwarding Universal with Suboption of Either Busy or No Answer	\$ 4.40	\$ 3.50
(2) <u>Other Optional Features (Per Line Except as Otherwise Shown):</u>		
Speed Call 8 Numbers *74	\$ 4.40	\$ 3.50
Speed Call 30 Numbers *75	\$ 5.50	\$ 4.50
Speed Call 50 Numbers *75	\$ 6.00	\$ 5.00
Selective Call Acceptance *64	\$ 3.00	\$ 3.00
Selective Call Rejection *80	\$ 3.00	\$ 3.00
Call Pick-up Groups	\$ 8.00	\$ 8.00
Universal Call Distribution	\$ 4.75	\$ 4.75
Multi Line Hunt Group (Per Group)	\$ 7.00	\$ 7.00
*Unlisted Number (Optional) (Will be shown on bill as Line Option)	\$ 1.85	\$ 1.85
Unpublished Number (Optional) (Will be shown on bill as Line Option)	\$ 4.00	\$ 4.00
Additional Listing (each)	\$ 1.80	\$ 1.80
*Does not apply if Main Line is Listed or Published		
Business Maintenance Charge	\$ 6.00	\$ 4.00

3. Centrex Service (CTX) (Not Available)

(a) Additional Centrex Features (Not Available)

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	<u>Maximum</u>	<u>Current</u>
4. Packages:		
(a) <u>Value Pack Features:</u> (Per Line)	\$ 40.00	\$ 18.00
<u>Includes:</u>		
Call Return (*69)		
Three Way Calling		
Repeat Dialing		
Voice Mail (With Message Waiting A/V Indicator)		
Caller ID Deluxe		
Call Forwarding Deluxe *72, *73 Universal Remote Access, Busy and No Answer)		
Call Tracing		
Selective Call Rejection (*80)		
Selective Call Acceptance		
Anonymous Call Rejection		
Speed Call 30 Numbers		
(b) <u>Four Pack Features</u> (Per Line)	\$ 16.25	\$ 10.00
Voice Mail		
Caller ID Deluxe		
Call Forwarding		
Hunting		
5. Usage Service:		
(a) Directory Assistance (Per Call)	\$.95	\$.75
(b) Directory Assistance with Call Completion (Per Call)	\$ 1.70	\$ 1.00
(c) Operator Assistance (Per Minute Rate):		
(1) Automated	\$ 1.20	\$.75
(2) Manual	\$ 2.25	\$ 1.50
6. Other Non-Optional Reoccurring Charges:		
(a) FCC Network Access Charge Per Line (Not Optional)	\$ 7.84	\$ 6.00

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Maximum Current

7. Other Non Reoccurring Charges:

- (a) Same as Residential Service,
Section XII, D. 6.
- (b) Discretion to Adjust Telephone Rates:
(Same as for Residential Service)

G. Large Business Service

1. Basic Service:

(Same rate whether 2 way, inward/Outward or CTX Station Line)
(See CTX Service for Definition of CTX Size – Includes Call Tracing
features for Government Customers)

(a) Main Business Line or	\$ 35.90	\$ 30.45
(b) Main Line for Small CTX or	\$ 35.90	\$ 21.45
(c) Main Line for Medium CTX or	\$ 35.90	\$ 16.50
(d) Main Line for Large CTX or	\$ 35.90	\$ 16.00
(e) Main Line for Largest CTX	\$ 35.90	\$ 15.00

2. Optional Services:

(a) Additional Lines:

(Same rate whether 2 way, inward/outward or CTX
Station Line)(See CTX Service for Definition of CTX Size)

(1) Additional Business Line or	\$ 35.90	\$ 30.45
(2) Additional Line for Small CTX or	\$ 35.90	\$ 21.45
(3) Additional Line for Medium CTX or	\$ 35.90	\$ 16.50
(4) Additional Line for Large CTX or	\$ 35.90	\$ 16.00
(5) Additional Line for Largest CTX	\$ 35.90	\$ 15.00

(b) Ala Carte Services:

(1) Most Popular (Per Line or #):

(a) Call Return *69	\$ 5.20	\$ 3.50
(b) Three Way Calling	\$ 6.00	\$ 4.75
(c) Repeat Dialing *66	\$ 4.95	\$ 4.00
(d) Call Waiting	\$ 4.40	\$ 3.50
(e) Call Tracing *57	\$ 5.50	\$ 5.25
(f) Hunting (Series # Completion)	\$ 10.50	\$ 6.00

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	<u>Maximum</u>	<u>Current</u>
(2) <u>Caller ID Products</u> (Per Line):		
(a) Caller ID with Number Delivery	\$ 9.05	\$ 7.00
(b) Caller ID with Name and Number	\$ 10.00	\$ 8.00
(c) Caller ID Deluxe (Name and Number, Anonymous Call Rejection)	\$ 15.95	\$ 9.00
(d) Caller ID Blocking	\$ -0-	\$ -0-

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	<u>Maximum</u>	<u>Current</u>
(3) <u>Voice Mail Products</u> (Per Line):		
(a) Voice Mail (Message Waiting Indicator Audible/Visual)	\$ 12.95	\$ 5.00
(b) Voice Mail with Sub Mailboxes	\$ 13.70	\$ 7.00
(4) <u>Call Forwarding</u> (Per Line):		
(a) Call Forwarding Deluxe *72, *73 (Universal Remote Access, Busy, Do Not Answer)	\$ 9.35	\$ 7.00
(b) Call Forwarding Universal	\$ 9.35	\$ 3.00
(c) Call Forwarding Universal with Sub Option of either Busy or No Answer	\$ 3.85	\$ 3.50
(5) <u>Other Features</u> (Per Line Except as Otherwise Shown):		
(a) Speed Call 8 Numbers	\$ 4.40	\$ 3.50
(b) Speed Call 30 Numbers	\$ 5.50	\$ 4.50
(c) Speed Call 50 Numbers	\$ 5.50	\$ 5.00
(d) Selective Call Acceptance *64	\$ 3.00	\$ 3.00
(e) Selective Call Rejection *80	\$ 3.00	\$ 3.00
(f) Call Pick Up Groups (Per Group)	\$ 8.00	\$ 8.00
(g) Universal Call Distribution	\$ 4.75	\$ 4.75
(h) Multi Line Hunt (Per Line or #)	\$ 7.00	\$ 5.25
* (i) Unlisted Number (Optional) (Will be shown on bill as a Line Option)	\$ 1.85	\$ 1.85
* (j) Unpublished Number (Optional) (Will be shown on bill as a Line Option)	\$ 4.00	\$ 4.00
(k) Additional Listing (each) *Does not apply if Main Line is Listed or Published	\$ 1.80	\$ 1.80
(l) Business Maintenance Charge	\$ 6.00	\$ 4.00

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Maximum Current

3. Centrex Service (CTX):

(Not Available to Any Business with Less than 10 Station Lines)
(Line Charge shown under Basic Service or Optional Additional Line Category)

- (a) *Line Charge for Small CTX applies to Businesses with 10-20 CTX Station Lines
- (b) *Line Charge for Medium CTX applies to Businesses with 21-40 CTX Station Lines
- (c) *Line Charge for Large CTX applies to Businesses with 41-60 CTX Station Lines
- (d) *Line Charge for Largest CTX applies to Businesses with 61 or more CTX Station Lines.

*Includes Station Line, Three Way Calling, Voice Mail (No Sub Mailboxes), Call Forward Deluxe, Speed Call 30 Numbers, and 4- Digit Dialing Inside CTX Features.

(e) CTX Network Access Register (NAR) (Inward, Outward or Both Ways)	\$ 21.50	\$ 17.00 (Per NAR)
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(f) Additional Centrex Features:

(1) CTX Automatic Call Distribution (Per Group)	\$143.00	\$110.00
(2) CTX Automatic Call Distribution (Per Line)	\$.30	\$.25
(3) CTX Assume Dial 9 (Per Centrex) (If selected will delete present 4 digit dialing features including as standard feature of Centrex Line)	\$ 1.10	\$.75
(4) CTX Universal Call Distribution (Per Line)	\$ 5.90	\$ 4.75

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	<u>Maximum</u>	<u>Current</u>
4. <u>Packages:</u>		
(a) <u>Value Pack Features:</u> (Per Line) (Not Available on CTX Lines)	\$ 40.00	\$ 18.00
Call Return		
Three-Way Calling		
Repeat Dialing		
Voice Mail (With Message Waiting A/V Indicator)		
Caller ID Deluxe		
Call Forwarding Deluxe		
Call Tracing		
Selective Call Rejection (*80)		
Selective Call Acceptance		
Anonymous Call Rejection		
Speed Call 30 Numbers		
(b) <u>Four Pack Features</u> (Per Line): (Not Available on CTX Lines)	\$ 10.00	\$ 10.00
Caller ID Deluxe		
Call Forwarding Deluxe		
Voice Mail		
Hunting (Series Completion)		
5. <u>Usage Services:</u>		
(a) <u>Directory Assistance</u> (Per Call)	\$.95	\$.75
(b) <u>Directory Assistance with Call Completion</u> (Per Call)	\$ 1.70	\$ 1.00
(c) <u>Operator Assistance</u> (Per Minute Rate):		
(1) Automated	\$ 1.20	\$.75
(2) Manual	\$ 2.25	\$ 1.50
6. <u>Other Reoccurring Services:</u>		
(a) <u>FCC Network Access Charge</u> (Per Business Line and/ NAR)	\$ 7.84	\$ 6.00

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Maximum Current

7. Other Non Reoccurring Charges:

(a) Service Activation Charge
(Service Drop 300' or Less)

To Be Determined On
Individual Case Basis

(b) Porting # Charge (Per Account)

\$ 15.00 \$ 15.00

(Service Activation Charges may be waived for
Special Promotion)

(c) Premise Work

(\$30 per hour (normal
work hours-11/2 other)
plus material-one hr.
minimum. \$7.50 per
15 minute increment)

H. Discretion to Adjust Local Telephone Rates for Large Business:

Same as Residential Services

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LARGE BUSINESS CUSTOMERS WITH T-1 SERVICE**

	<u>Maximum</u>	<u>Current</u>
A. Basic Service		
1. T-1 Line	\$ 865.00	\$ 650.00
B. Optional Services		
1. Each Additional T-1 Line (24 Channels)	\$ 865.00	\$ 650.00
2. Multi-Line Hunt (Per Line, # or Channel)	\$	\$ 6.00
C. Other Reoccurring Charges		
1. FCC Access Charge (Per Channel)	\$	\$ 6.00
D. Installation and Other Non Reoccurring Services	Charges Negotiated By Contract	
E. Discretion to Adjust Telephone Rates:		
1. Staff has the discretion to discount telephone rates and charges based on service promotion, packaging, or changing market conditions.		
2. Because of the instability and frequent changes in Wholesale International Rates, Staff has the discretion to raise International Rates in proportion to the percent mark-up originally used by FPB to establish the International Rate(s).		
3. Because of the numerous possible services and charges, Staff is authorized to establish interim rates for new services until the 120 day formal rate approval cycle can be completed. Interim rates will be based on a maximum 100% mark-up of wholesale cost for new service, if applicable, a maximum of \$6 per service, or by contract.		